*Basic Membership*

* $60 yearly enrollment fee.
* $60 monthly fee. Applied to monthly sessions.
* One free monthly Swedish or Deep Tissue session.
* Members can take advantage of member only monthly and/or quarterly deals.
* Can participate in special and holiday deals.
* 10% off each subsequent session that occurs within the same month.

*Enhanced Membership*

* Yearly Enrollment fee of $75
* One free monthly Swedish or Deep Tissue session

* $60 monthly fee (applied to sessions)
* Members receive $10 in savings on each non-discounted Deep Tissue or Hot Stone sessions
* Can be upgraded at any time within the first 90 days of membership to "Enhanced Plus" package for an additional $75. Regular price after 90 days.
* Subsequent session in the same month is discounted at 13%.
* Discount on Prossage and Biofreeze ($5 for one or $9 for both)
* One free essential oil add-on per month.

*Enhanced Plus Membership (EM+)*

* One-time enrollment fee of $150
* One free monthly Swedish or Deep Tissue session
* $60 monthly for the first 6 months or 6 sessions
* Diminishing Cost
	+ After every sixth paid session (1-hour minimum at regular or qualifying adjusted price), the first session of every month thereafter is reduced by five dollars. Savings continue to build until a maximum of $15 (per first monthly session) in savings is reached.
* A free essential oil add-on for every session (single scent or blend).
* Discounts on Prossage and Biofreeze ($4 for one or $7 for both).
* Good for the life of the membership.
* Not required to pay yearly reenrollment membership fees (monthly fees apply) \*.
* Subsequent sessions at reduced rate. 17% off (optional). \*

*Elite Membership*

* One-time enrollment fee of $300
* One free monthly Swedish or Deep Tissue session
* $60 monthly fee (applied to paid sessions)
* One free monthly Stretch Methods ***OR*** Sugar/Salt Foot Scrub session\*\*.
* A free essential oil add-on for every session (single scent or blend).
* Discounts on Prossage and Biofreeze ($4 for one or $7 for both).
* Good for the life of the membership.
* Not required to pay yearly reenrollment fees (monthly session fees apply). \*\*
* Subsequent sessions at reduced rate. 20% off.
* 25% - 50% Off massage gift cards (minimum $60)

Disclaimers and Rules

* All memberships can earn referral minutes. Elite members earn 20 referral minutes per referral. All other memberships earn 15 minutes per referral.
	+ 60 bonus minutes max per session.
	+ Session cannot exceed 2 hours.
	+ Aspirants must purchase a minimum of 60 minutes.
	+ Aspirants are not required to become members for referring members to receive minutes.
	+ Referral minutes will double per referral if an Elite plan is purchased by referred aspirant.
* **Elite** Membership
	+ **(\*\*) =** Must satisfy monthly obligation for all 12 months to waive $100 yearly reenrollment fee. No accumulation on free services. I.e., Stretch Methods and Sugar/Salt scrub.
* **Enhanced Plus** Information ($150)
	+ EM+ members earn 15 referral minutes per referral. These minutes never expire (pending membership status) and can be added to any 60-minute or 90-minute session.
	+ EM+ members earn credits towards their next discount level based on their session purchases.
	+ One credit is earned each month for a qualifying session purchase.
		- **(\*) =** Additional credits can be earned by forgoing the optional 17% discount for subsequent sessions in the same month and paying full price or adjusted full price.
	+ Credits transmute to levels.
	+ Seven credits = One level = $5 off the first monthly session
* **Enhanced** Membership ($75)
	+ Retro Credits
		- Any session purchased at full price is eligible for transfer to ***EM+*** membership as a level credit.
* **Provisional Memberships**
	+ Provisional membership holders qualify for the member discount. Members must put a card on file. The cost of the membership will draft your account in the amount of $60 on the day the agreement was brokered then the first day of the following months. With this, you will receive one free one-hour Swedish or deep tissue session for the month.
	+ Provisional memberships can be canceled or upgraded anytime within the trial period (60 days). If the **Provisional memberships is not canceled or upgraded prior to 60 days, automatic enroll to the Basic membership will occur. Enrollment fee applies.**

Discounts cannot be combined with Session Savers or any other non-special discounts.

EM and EM+ members can participate in our quarterly giveback game called Discount Hour (coming soon).

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**Massage Therapy Informed Consent**

I understand that massage is intended to enhance relaxation, reduce pain caused by muscle tension, increase range of motion, improve circulation, and offer a positive experience of touch. The general benefits of massage, possible massage contraindications and the treatment procedure have been explained to me. I understand that massage therapy is not a substitute for medical treatment or medications, and that it is recommended that I concurrently work with my primary caregiver for any condition I may have. I am aware that the massage therapist does not diagnose illness or disease, does not prescribe medications, and that spinal manipulations are not part of massage therapy. I agree to keep the therapist updated as to any changes in my medical profile and understand that there shall be no liability on the therapist’s part should I fail to do so.

**CANCELLATIONS:**

Your business is valued, and your cooperation is appreciated. We are making a commitment to you to guarantee your appointment time and refusing all other requests once you have made the appointment. A 24-hour cancellation notice is required for any member scheduled appointments including gift certificate sessions. **A 72-hour cancellation notice is required for any non-member scheduled appointments**. Late cancelations, missed appointments, or no-show appointments will result in you being charged the full amount of the session booked unless the appointment can be filled. Depending on our booking schedule, late appointments may not receive the full session time allotted for the treatment service booked: Full payment is required. In emergency cancellation situations, discretion is given to Premier Therapeutics, LLC and the massage therapist performing the service. No refunds.

Memberships expire 12 months from the day that the intake form is signed provided the membership was purchased that day. Otherwise, memberships expire 12 months from the date of purchase. Members who opt out of memberships prior to 180 days must submit a written request 30 days prior to the first day of the following month or have received a minimum of 6 paid sessions prior to canceling. Otherwise, the member will be charged for the following month. There are exceptions:

- If **you've yet** to receive a session for the month in which you are wishing to cancel and you have at least one credit towards a 60 minute (paid your monthly dues), your cancellation can be processed immediately, with the understanding that any credits towards products or services will be lost.

- If you **have** received a session for the month in which you are canceling, have not submitted your cancellation request 30 days in advance of your monthly payment, and have no credits towards sessions or services, your card will be charged upon cancellation (your membership cost). **This credit will not be lost to you.** You can choose to receive a gift card in the amount charged or choose to schedule a session.

**PAYMENT**

We accept most forms of payment (i.e., credit, debit, cash, and some insurances). **Payment is collected before services are rendered, except for clients with memberships and insurance pay clients.** Insurance pay clients are required to put a card on file. This card will be used to collect payment for the initial visit **($60)** and any other agreed upon, verbal or written, charges to include copays. If your deductible has not been satisfied prior to each session or insurance benefits cannot be verified, this card will be used to collect payment for services at an agreed upon monthly rate (**not less than $50)** until the full balance is paid or billed services are paid by your insurance provider. Invoices are due upon receipt. Non-payment will result in a full price charge for services rendered to your card on file. NSF or declined charges will incur an additional $25 charge plus a $5 charge per day thereafter. All invoices are due upon receipt. Non-member and non-insurance sessions will not be held or scheduled until payment is rendered.

* Session costs for services are broken down into classes. Base cost per minute is $2 to $2.50 (service type and time pending).
	+ Class 1: original cost and payment
	+ Class 2: discounts for immediate pay (cash, credit, debt, check, or app pay).
	+ Class 3: member investment discounts up to 75%

**PRACTICE:**

Massage Therapy is a profession in which the practitioner applies manual techniques, and may apply adjunctive therapies, with the intention of positively affecting the health and well-being of the client.

Massage Therapists do not diagnose or prescribe for medical conditions nor are they allowed to provide treatment for a specific condition without a doctor's written permission. The massage therapist is required to refer you for diagnosis and to follow recommendations of your physician.

Sessions are conducted at the company’s, client’s, and therapist’s discretion. All parties reserve the right to terminate a session.

Premier Therapeutics, LLC and therapist reserve the right to refuse any client or potential client.

**CLIENT NEEDS AND BOUNDARIES:**

We will gladly adjust pressure, temperature, music volume, work longer on an area or move on if you request it.

The client may choose to: leave on as much clothing as needed for comfort, refuse any massage methods, stop massage at any time and is free to leave.

The client will always be modestly draped. Only the area being massaged will be undraped.

Occasionally, an emotional response to massage occurs. If this happens, it is ok to express the feelings in our safe, nonjudgmental environment - or you may request privacy and end the session. You are in control.

**PROFESSIONAL BOUNDARIES:**

Requests for sexual activity will not be tolerated, will be viewed as solicitation, and reported to the proper authorities. The client will not be rescheduled for future sessions, will be charged for the remainder of session, and have membership privileges revoked if this occurs.

The breast and genital area will not be massaged under any circumstances. Permission will be asked before working close to these areas; otherwise, a professional distance will be maintained. The gluteal area will be massaged only with permission and can be worked through the draping if requested.

Sexual interaction of any kind between the client and the massage therapist is NEVER appropriate. On rare occasions an involuntary sensual response to massage is natural and will subside on its own in a few moments.

We **do not** massage anyone under the age of 16 without a parent or guardian present.

**CONFIDENTIALITY AND CONVERSATION:**

The discussion between the massage therapist and the client is confidential. The client may or may not choose to talk during the massage.

We are happy to listen to your conversation and share our professional expertise. We prefer to not discuss topics of a political or sexual nature.

I was given an opportunity to ask questions about anything regarding policies, consent and massage services with Premier Therapeutics, LLC. I have read, understand, and agree to adhere to the policies set before me.

**COVID-19:**

Due to the 2019-2020 outbreak of the Coronavirus (COVID-19), Premier Therapeutics, LLC is taking extra precautions with the care of every client to include health history review and enhanced sanitation/disinfecting procedures in compliance with CDC, state, and LABMT guidance.

Symptoms of COVID-19 include but are not limited to:

* Fever
* Fatigue
* Dry Cough
* Difficulty Breathing

I agree to the following:

* I understand the above symptoms and affirm that I, as well as all household members, do not currently have, nor have experienced the symptoms listed above within the last 14 days.
* I affirm that I, as well as all household members, have not been diagnosed with COVID-19 within the past 30 days.
* I affirm that I, as well as all household members, have not knowingly been exposed to anyone diagnosed with COVID-19 within the past 30 days.
* I affirm that I, as well as all household members, have not traveled outside of the country or to any city considered to be a “hot spot” for COVID-19 infections within the past 30-days.
* I understand that Premier Therapeutics, LLC cannot be held liable for any exposure to the COVID-19 virus caused by misinformation on this form or the health history provided by each client.

Our business is following theses enhanced procedures to prevent the spread of COVID-19:

* Temperature checks
* Protective masks
* Sanitizing before and after each session
* Hand washing
* Limiting number of clients in office
* Limiting number of sessions per day
* 30 minutes between sessions to ensure proper cleaning/sanitizing.

I agree to each statement above and release Premier Therapeutics, LLC, its affiliates, contractors, employees, etc. from any and all liability for unintentional exposure or harm due to COVID-19.